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To: Microsoft ATR
Date: 1/23/02 7:47am
Subject: January 23, 2002

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Attorney General John Ashcroft
US Department of Justice
950 Pennsylvania Avenue, NW
Washington, DC 20530

Dear Mr. Ashcroft:

I travel internationally quite extensively. But no matter where I go, I am almost assured that I will find the quality and reliability of the Windows operating system. Microsoft is a top-notch company; it is one that should be able to continue with its business without being hindered at every step by an overly complex legal settlement.

The company already has agreed to numerous concessions; it has made changes with regard to intellectual property rights, server inoperability, and a uniform price list. The proposed settlement is absolutely adequate to serve the interests of the computer industry and the buying public. Microsoft has indicated its willingness to engage in a fair, competitive business environment.

I would argue that it is now time for the federal government to also conduct itself in a fair and reasonable manner. No more action should be taken on a federal level to penalize Microsoft. It should be allowed to resume its important work of keeping America as the most technologically advanced nation in the world.

Thank you for your time.

Sincerely,

Donald (Tony) Redolfi
Technical Services/Account Manager - Asia

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